

Blake Denison's Tennis Academy

BDTA

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Welcome,

Here at Blake Denison's Tennis Academy we are making some changes to our terms and conditions to make the academy a more efficient and a better experience for all. As a growing club with many players of all ages we appreciate your help and cooperation in helping us with a few guidelines to benefit both club operations and the players.

Term and Conditions

- If you are escaping for a holiday or long weekend away, you will need to give 2 weeks' notice to the manager prior to leaving. This enables us to have enough time for management and other members to organize reserves for games, participants for classes including all private lessons and court hires.
- A family discount of 5% is available when two or more family members have joined the club and have completed a BDTA (Blake Denison's Tennis Academy) membership form along with term payments.
- (A membership form must be filled out and returned to the manager for this discount to be active on your next invoice). Subject of discounts can change at the discretion of management. Management reserve the right to review discount policies and amend or remove if necessary.
The option of direct debit, cash at the start of the term is still available. We strongly recommend to pay in full at the start of each term to avoid any disappointment and late fees.
 - **Late fees** – apply if you have not paid your child's invoice within a 1 to 2-week allowance window. For every 2 weeks after the invoiced date, a \$10 late fee will be added onto your invoice, which will be emailed to your designated email address given on your membership form.
 - If you pay weekly for the Hot Shots program and fail to give 24 hours' notice prior to the lesson, you will be charged for that lesson.
- BDTA accepts the Active Kids Rebate of NSW Government. *Must provide a printed copy of the Active Kids voucher with your child's birth date written on the voucher. *We are registered as an Active Kids Provider which you can obtain a voucher through my.service.nsw.gov.au. This is a rebate offer up to \$100 per student enrolled in school, per calendar year. This can be used to reduce the cost of registration, participation or membership fees for after school and weekend sport or physical activity in general. *Nelson Bay Tennis Club may have other offers available, please speak to Blake immediately.
- If you are unable to attend your regular group lessons or private lessons, please provide 24-hours' notice to the coach/ manager (Blake Denison) for that class. In that 24-hour time frame, you will have the option to organize a make-up lesson within the club schedule within the same week, so you don't lose out on your term fees or private lessons. Private lessons will need to be organized within the same week of the original booked in class. *Holiday camps will be subject to weather pending conditions, please pay on the day. If unable to attend, please call Blake Denison as soon as possible.
- You will only be charged for classes attended OR late cancelled classes (if you haven't given notice via phone call, text message within the 24-hour notice window). *Reasons may be accepted if uncontrolled circumstances happen within the 24 hours, please always refer to Blake if any reasons.
- If you play the social competitions and cannot play for that match, **YOU** make every effort yourself to find your reserved player/s, if not possible for extreme reasons, please seek management help.

Kind Regards, Owner/ Head Coach – **Blake Denison**