



## NELSON BAY TENNIS CLUB

### **CODE OF CONDUCT AND DISPUTE RESOLUTION**

Nelson Bay Tennis Club Incorporated (NBTC) will not condone any conduct of behaviour that brings the Club, its Members, Management or the Game itself into disrepute. The Code of Conduct is for the benefit of NBTC Members, Management and their Staff, and visitors.

The Code of conduct covers behaviour that is considered in breach as follows:

- Unsportsmanlike behaviour both on and off the tennis court;
- Not Playing in accordance to the Rules of Tennis as published by Tennis Australia;\*
- Observation of the Etiquette of Tennis as per the Guidelines;\*
- Physical abuse by gesture or contact with any Club Member, Management/Staff Member, Official, Spectator or Competitor;
- Verbal Abuse of any Club Member, Management/Staff Member, Official, Spectator or Competitor;
- Audible or visible obscenity whether or not directed at a specific person;
- Abuse of tennis equipment i.e. racquet, balls, tennis court fixtures, NBTC Clubhouse property etc.

\*Refer "Tennis Officiating in Australia" – latest edition for rules and general guidance to appropriate behaviour – copy kept in Proshop.

This should not however be regarded as a complete list of matters in which acceptable conduct is expected.

Any perceived breach should be reported verbally to a Committee Member as soon as possible, and may be followed up in writing, signed and sent to the NBTC Committee who will arbitrate. A verbal report to the next Committee Meeting may also be required. Appropriate penalties ranging from a required apology to resignation from NBTC may be imposed.

If a written report is considered necessary, or required by the Committee, it should include the following:

- A brief description of what happened;
- Time and date of incident;
- The names of the parties involved and contact details;
- The names of witnesses to the incident and contact details;
- What was said at the time.

**REMEMBER THIS IS YOUR CLUB AND DISPUTE RESOLUTION IS NOT A  
SUBSTITUTE FOR APPROPRIATE BEHAVIOUR**